

Accessibility Statement in plain language

by Engel GmbH

1. What does accessibility mean?

All people should be able
to use a website easily.

Even people with a disability.

Every online shop must have
an accessibility declaration on their website.

This declaration states how accessible a website is.

For example:

- Are there texts in plain language?
- Are colours and contrasts clearly visible?

2. This declaration is for our website

www.engel-natur.de

We want everyone to be able to use this website easily.

That is why we are working on making it accessible to everyone.

3. How accessible is our website?

Some of our content is not yet or only partially accessible.

For example:

- Some images have no image text.
- Some texts are difficult to understand.
- Not all functions can be used with the keyboard.

We want to improve this.

4. How was this declaration made?

This declaration was written on 01.06.2025.

Engel GmbH has complied with the regulations for accessible Internet pages.

The law is called:

BITV 2.0 - Accessible Information Technology Regulation

We have also done a test:

- Have we complied with all regulations?
- Where are there still barriers?

The test is carried out again and again.

You can find more information about the barriers on the page 'Accessibility declaration' in everyday language, under point 2.

5. Report a problem with access

Are you having trouble using our website?

Then get in touch with us.

We will be happy to help you!

Here is the link to our contact form:

Link: <https://engel-natur.de/en/information/contact/>

6. Complaints

If you write to us and do not receive a reply after 4 weeks, you can contact the Accessibility Centre.

The address is:

Landeszentrum Barrierefreiheit

Schlichtungsstelle

Else-Josenhans-Straße 6

70173 Stuttgart

You can call:

Phone: 0711 12 33 93 75

Or send an email to:

Schlichtung@barrierefreiheit.bwl.de

You can also contact the

Disability Officer of the state of Baden-Württemberg.

The address is:

Landes-Behindertenbeauftragte Simone Fischer

Geschäftsstelle der Landes-Behindertenbeauftragten

Else-Josenhans-Straße 6

70173 Stuttgart

You can call:

Phone: 0711 2 79 33 60

Or write an e-mail:

Poststelle@bfbmb.bwl.de

7. Do you have any questions?

Then get in touch with us!

You can call us:

Phone: 07121 387877

Or send us an e-mail:

Email: info@engel-natur.de

Your ENGEL team!

This declaration was drawn up on: 18.06.2025